



Surrey Intercultural Seniors
**SOCIAL
INCLUSION**
Partnership (SISSIP) Network

Sources Seniors Hub Deep Dive presentation for SISSIP network meeting Aug 31, 2021




We acknowledge the traditional territories of the **Semiahmoo, Katzie and Kwantlen First Nations.**




What is the Seniors Hub?

- Navigation service
- One-stop shop
- The hub provides:
 - Access to information
 - Access to federal and provincial income benefits
 - Form Completion: OAS, GIS, CPP & other government benefits; rental applications; SAFER
- Kind of like a nice friendly “catch-all” assistance that is not out there anywhere...one of a kind



What does the client receive?

- Help
 - Advise
 - Listening
 - Organizing
 - Referral to other services
 - “wrap-around” service
- 



Delivery



South Surrey/White Rock

Seniors 55+

- The border of South Surrey/White Rock is very fine/fluid, and people receive services in both areas – their needs are met in both areas.
- White Rock is like an ‘elbow’ of South Surrey. (see pic to right)



- Rack card
- Poster
- SISSIP tools
- Internal and external word of mouth



Form Completion:

- Government benefits
- Housing applications
- SAFER (and more)



Navigation:

- Assistance with general information
- Finding services
- Volunteer opportunities



Set up online services:

- Access your own information online

COLLABORATIONS

Seniors Come Share Society

Semiahmoo Seniors Planning Table

Fraser Health – community nurses

Third Space

Sources – many programs (refer to/from) Ex. Counselling, Newton Advocacy, Ask an Advocate
AND Tax workshops/financial awareness



Challenges and Next

- Not a housing advocate
- Diversity inclusion in progress



Andrea-Sources



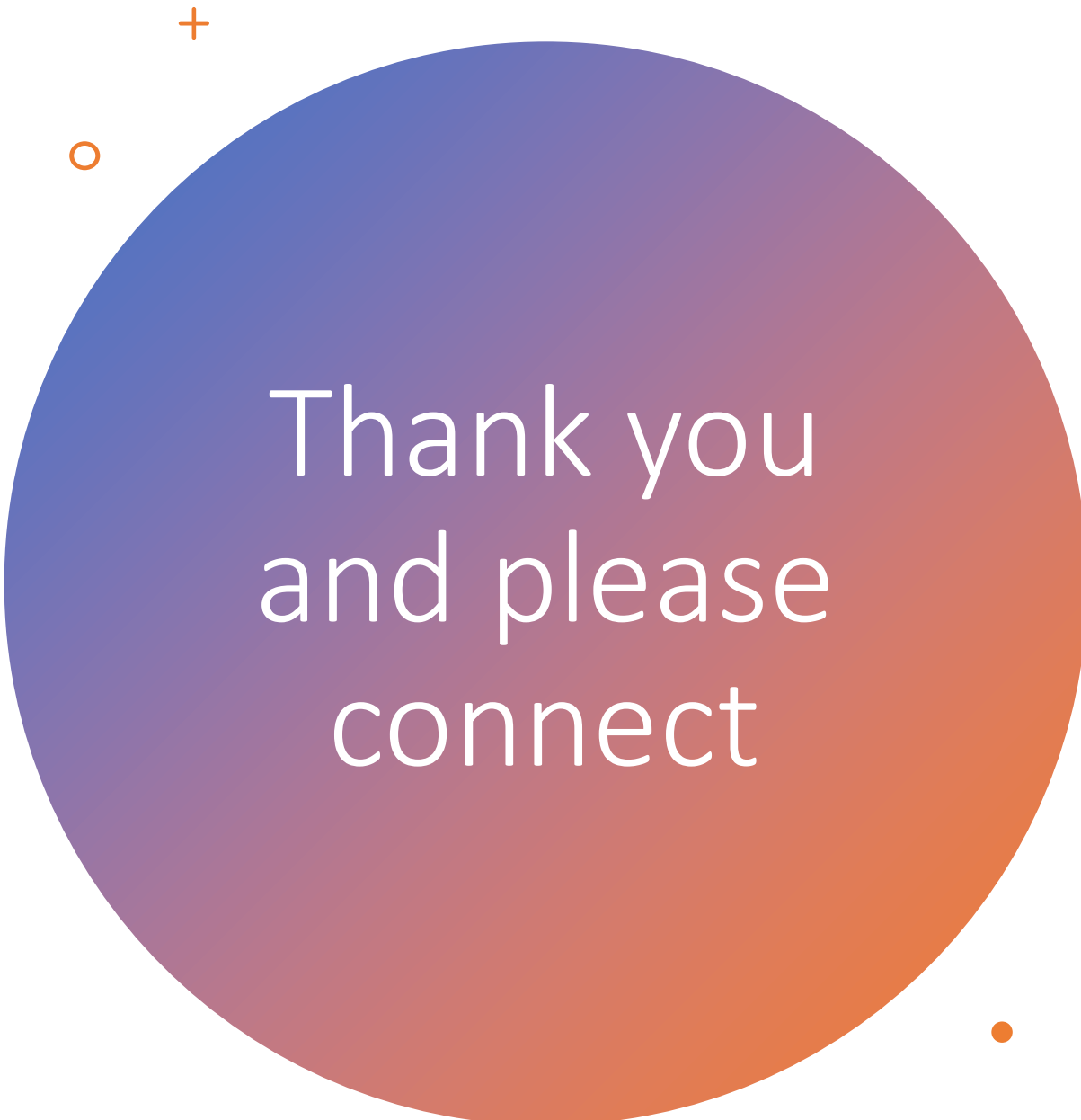
IMPACT

- Engagement
- Social Inclusion/Connectedness
- Physical health
- Mental health
- Confidence
- Skills
- Knowledge
- Better Informed
- Experiences
- Feeling safer
- Referrals

“hand up not
hand out”



“I feel like a weight has been taken off my shoulders. Thank you”.



Thank you
and please
connect

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